



Exabytes Group

Company Profile

GROW Digital

About Exabytes

Exabytes is Southeast Asia's leading **AI, Business App, Cloud, Digital and Ecommerce solutions provider** that was founded on the principle of providing the most-suited digital solutions to grow our customers' businesses digitally.

Mission

GROW Digital

Vision

- A Company that will GROW at least 108 Years.
- An Ecosystem for Businesses to GROW Easily.
- A Platform for People to Learn, Work, GROW & Play.



**AI,
Business App,
Cloud,
Digital,
Ecommerce**
Solutions Provider

Company Mission

GROW Digital 数智增长

Mission Statement

To empower businesses to GROW in the digital economy through Reliable, Affordable, Simple and All-in-One (RASA) digital solutions. We aim to be recognised globally as a trusted digital expert, delivering world-class excellence.

通过可靠、实惠、简便且一体化（RASA）的数字解决方案，助力企业在数字经济中实现增长。我们致力于成为全球公认的可信赖的数智专家，提供世界一流的卓越服务





AI, Business App, Cloud, Digital and Ecommerce Solutions Provider

We Power Over

160,000

Businesses Worldwide

AI, Business App, Cloud, Digital and Ecommerce Solutions Provider



3D

Solutions

Digitisation

D1

Transfer from analog to digital

Domain Name
Web Hosting
Email Hosting
VPS, Server, Colo
eCommerce Design
Instant Website

Digitalisation

D2

To improve business process or operations via digital

Microsoft 365	FreshDesk (Helpdesk)
Google Workspace	FreshChat (Chatbot)
NovoCall	FreshSales (CRM)
EasyWork	FreshService (ITSM)
Dropbox Sign	Lark
Dropbox	Timesync
Digital Marketing (Google, FB, SEO, etc)	Email Marketing
Bulk SMS	SEO tool
	Website Builder

Digital Transformation

D3

New business model, business system based on digital

Alibaba.com GGS	eCloud
VMware	eSecure
AWS	eBackup & DRaaS
Veeam	eCloudApp
Exabytes New Retail Solution	
Managed Ecommerce	

CyberSecurity

Acronis CyberProtect | SSL Certificate | Email Spam Filtering | Sucuri Website Security | Cloudflare

Managed Services

Business Entities



From startups to enterprises, we are dedicated to fostering digital growth throughout your transformative journey, guiding you every step of the way as you **GROW Digital**

Business

Host your website securely with speed and reliability. Increase productivity with business applications in the likes of Google Workspace, Microsoft 365 and Freshworks solutions



Cloud

Managed cloud hosting provider offering IT business services like VMware Cloud, AWS, HUAWEI Cloud, Disaster Recovery, Cyber Security, backup, server colocation and Veeam



Digital

Your one-stop agency for media buying, digital marketing, SEO ranking and creative development



Ecommerce

New retail solutions to increase sales through both online store and office physical store, or to market to a global audience on [Alibaba.com](https://www.alibaba.com)





A Trusted Brand For Every Business

Exabytes grew to be one of Southeast Asia's leading **AI, Business App, Cloud, Digital and Ecommerce** solutions and services provider today, backed by more than 20 years of solid experience. We power over 160,000 businesses worldwide (from individuals, small and medium-sized businesses, to government and public listed companies) with the 4 most important values in mind: **Reliable, Affordable, Simplified, and All-in-one (RASA)**, using the power of technology to help our customers and you ~ GROW Digital.



160,000 + SME,
Enterprise Clients



Profitable,
Sustainable Business
Since 2001.



410,000 + Domains,
More Than 3000
Servers



#1 Market Share in
Malaysia, Singapore,
Indonesia.



Host your Server in our Advance Data Centre

Our data centres are constantly under 24/7/365 monitoring by our highly experienced technical team.

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Malaysia & USA | Data Centres Zone



Central Zone A	Central Zone B	Northern Zone	Denver, USA
DC Name: AIMS Menara AIMS, Changkat Raja Chulan, 50200 KL	DC Name: CJ1 Jalan Cyber Point 4, Cyber 8, 63000 Cyberjaya	DC Name: PGIX Suntech Tower, 11950 Bayan Baru, Penang	DC Name: Denver Tech Centre Greenwood Village, CO, USA



Singapore & Indonesia

| Data Centres Zone



Singapore	Indonesia 1	Indonesia 2
RACKS CENTRAL 1 23 Tai Seng Dr, Singapore 535224	Biznet Technovillage Jl. Riverside Golf Club No.1, Bojong Nangka, Kec. Gn. Putri, Kabupaten Bogor, Jawa Barat 16965, Indonesia	NEX @ Cyber2 Cyber 2 Tower 2nd Floor, JL .HR Rasuna Said X5 No.13, South Jakarta City, Jakarta 12950, Indonesia

A hand in a white space glove with black accents on the fingers, pointing towards a large, glowing 'E' logo in space. The background features a view of Earth and the Moon against a starry sky. The scene is framed by a blue and orange geometric shape.

Awards and Achievements

 **exabytes** | GROW Digital



We are ISO27001 : 2013 Certified

- Information Security
- Security Techniques
- Information Security Management System





We are PCI-DSS Certified

The PCI Data Security Standard is used by all major card brands as the common security standard for their compliance programs. Brands and programs include,

- VISA USA - (CISP - Cardholder Information Security Program)
- VISA International - (AIS - Account Information Security)
- MasterCard Worldwide - (SDP- Site Data Protection)
- American Express - (DSOP -Data Security Operating Policy)
- Discover Network - (DISC - Discover Information Security and Compliance)
- JCB - Fully supports the PCI DSS mandate





We are ISO/IEC 27001:2022 Certified

Sirim QAS International certifies the implementation of an Information Security Management Systems complying with:

ISO/IEC 27001:2022

Information security, cybersecurity and privacy protection – Information security management system – Requirements

Scope of Certification

Information Security Management System (ISMS) for provisioning, managing and maintenance of Security Operation Centre (SOC)





We are IQNET Certified

SIRIM QAS International certified EXABYTES NETWORK SDN. BHD. with an IQNET recognition. We have implemented and maintained an Information Security Management Systems for the following scope: Information Security Management System (ISMS) for provisioning, managing and maintenance of Security Operation Centre (SOC).





We are VMware Cloud *VERIFIED*



VMware Cloud Provider Partners are delivering VMware Cloud Infrastructure in services worldwide with the VMware Cloud Verified designation. Using Cloud Verified services, you get the most out of your cloud investment.

Our cloud services are powered by VMware Cloud Infrastructure technologies including VMware vSphere, vSAN, and NSX.



We are AWS Certified

SysOps Administrator Solutions Architect



AWS Certified SysOps Administrator Associate have demonstrated the ability to migrate on-premises workloads to AWS and monitor, scale, and secure systems on the AWS platform. By engaging an AWS certified provider, be rest-assured that you'll be guided through on implementing best practices for cloud operations.

And, AWS Certified Solutions Architect Associate have demonstrated the ability to build secure and robust solutions using architectural design principles based on customer requirements. AWS Certified Solutions Architect Associate can strategically design well-architected distributed systems that are scalable, resilient, efficient, and fault-tolerant.

We are Veeam Cloud & Service Provider

Veeam's Accredited Service Partner program (VASP) identifies a selected list of current* Veeam ProPartners, system integrators and IT consultants who possess the technical skills to deliver value-added and reliable professional services for Veeam product portfolio implementations. Leverage on our expertise to boost your profitability with yet another route to market deploying and implementing Veeam solutions, helping your customers in their data centre transformation journey.

VEEAM

Cloud & Service Provider
Silver



Our Awards & Achievements



AWS Advanced Tier Services Partner



AWS AGPL Prospecting League - Country Top Partner Award



Local Champion Company in 2023 - Exabytes



Top 10 Most Successful Cloud Service Providers - Exabytes Group



IET Malaysia Industry Excellence Platinum Award 2022



Top 10 Soonicorns in Malaysia 2022



ISO/IEC 27001 Certified by SIRIM QAS International



Payment Card Industry Data Security Standard (PCI DSS) Certification



Awarded Microsoft Solutions Partner for Modern Work



#CyberFit Loyalty Award



No. 1 Website Builder in Malaysia



VMware Cloud Verified



Sin Chew Business Excellence Awards 2014



CPanel Authorized Partner NOC



The Golden Bull Award 2007, 2008, 2011, 2012



Industry Excellence Awards 2011



Deloitte Technology Fast500 Asia Pacific 2009



Malaysia HR Awards 2008-09



SME Rising Stars Award 2008



The Star Business Awards (SOBA)



Top 50 Enterprise Awards Malaysia 2007



The 6th. Asia Pacific International Honesty Enterprise



Synergy Award 2007 By Action Coach



100 Most Dynamic Web Hosting Companies 2002, 2003, 2004-2005



SME Can Now Go Online Quickly and Easily!



High Rating in Top/Largest Web Hosting Directory



The Web Hosting Power House of South East Asia?



When We Say Premium Support, We Mean It!

24x7 support via Email, Live Chat, and Remote Access Help **



**Terms and Conditions Apply

Our Partners

 **exabytes** | GROW Digital

We are proud partners of



A hand holding a miniature astronaut in space, symbolizing ESG initiatives. The astronaut is in a white suit with a blue helmet, floating in a dark blue space with stars and a green nebula. The hand is positioned in the foreground, holding the astronaut. The background is a dark blue space with stars and a green nebula. The overall image is framed by a blue and red geometric shape.

Our ESG Initiatives



ESG | Doing our part for society



Promote Sustainability in the Environment

Exabytes maintains an annual tree planting exercise named “Let’s Plant A Tree” where we are committed to plant 1,000 trees each year to nurture a healthy environment and a safe habitat for everyone.



Corporate Social Responsibility

At Exabytes, our passion is not only to grow businesses digitally, but we place a big part of our yearly activities giving back to the community, be it through education, sponsorships, knowledge-sharing and/or nurturing the younger generation.



Practice Governance Internally & Externally

The education and enforcement on anti-bribery and anti-corruption within the company is a subject strictly abide to and practised amongst employees. Newly joined team members will be taken through a proper brief and quiz to ensure a good level of understanding for all.



ESG | Activities



Environment

- Let's Plant A Tree
- Paperless practise
- Prioritising digital options




Social

- Accelerate Women Entrepreneurship with Exabytes (AWEWE)
- Digitalise Penang for Youth
- #ExabytesWeCare sponsorship
- Exabytes TechCamp
- Exabytes Blood Donation Drive
- Foodbank.Digital



Governance

- Transparency of Accounts
- Anti-bribery and corruption
- Code of conduct
- Personal data protection
- Corporate control



Products & Services for every stage

DREAM

I dreamt, I saw it coming, and I made it happen by taking a tiny step to decide on my very own domain.

- Domain Names
- Premium Domain Names
- International Domain Extensions

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TLD

Top-level Domains are domains that are at the highest level in the hierarchical domain name system.

New TLD

Unique and special domain extensions that are eye-catching and engages one's interest.

Premium Domains

Premium domains are high-value domain names that have the potential to become popular web addresses and in-turn create strong branding.

MY Domains

Lowest domain price in Malaysia, .MY domains are domain names with country based extensions relating to Malaysia.

SG Domains

Lowest domain price in Singapore, .SG domains are domain names with country based extensions relating to Singapore.

ID Domains

Lowest domain price in Indonesia, .CO.ID domains are domain names with country based extensions relating to Indonesia.





Products & Services for every stage

CREATE

To materialise my dream, I want to have an online presence.

- Website & Email Hosting
- Website & Design

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Business Hosting

A blazing fast and feature-rich hosting platform for your website, with ensured stability and SSL certificate for website security.

WordPress Hosting

Ultrafast WordPress hosting with Litespeed and 1-click installation, enhanced security by Website Security360 and Automatic Malware Scan & Website Fix.

Business Email

A custom email address with your company name that will gain customer confidence and can be synced across all devices for maximum flexibility.

cPanel Hosting

A high speed and feature-rich cPanel web hosting platform with ensured stability and daily backup with one-click restore.

Reseller Hosting

Use customised web hosting plans to achieve higher profit margin for your business. Low startup cost with round-the-clock technical support provided.

SSL

Gain customer trust by ensuring the security of your customers' online transactions and personal data. SSL assures secured Ecommerce transactions.





Instant Website

We will have your mobile compatible website ready in 4 simple steps, with an impressive design, brand identity and professional copywriting.

Instant Ecommerce

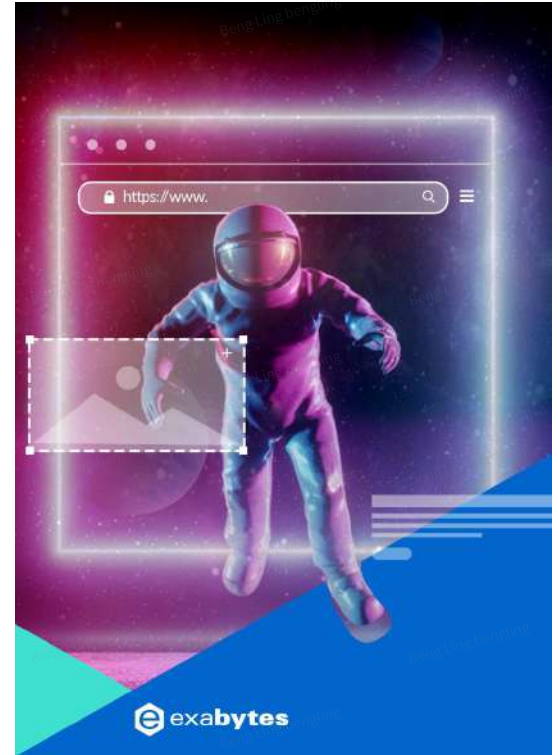
Reach unlimited customers with a simple and elegant online store complete with all online payment methods and one-stop platform for your shipment management.

Instant eRestaurant

Own a personal platform to retain customer loyalty by granting them the possibility of ordering and pre-ordering their favourite dishes from your kitchen and bakery.

Logo Design

Start building your brand with a logo. With handcrafted design created based on your concept, get your unique and memorable logo from us in 5 days.



Products & Services for every stage

GROW

Broaden your brand awareness,
enhance productivity and gain
recognition online.

- **Server**
- **Marketing Tools**
- **Solutions**

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Marketing Tools | Broaden your brand awareness

Email Marketing

Reach out and engage with your customers through email marketing. Send in bulk, but personalised, and have your emails scheduled at the right timing.

SMS Marketing

Get up to 98% open rate by reaching out to your customers using SMS marketing. Instant and convenient, this is a solution to help you increase sales.

Transaction Emails

A versatile platform that easily grows with your demands, use Exabytes Transaction Email with flexible API to fit the email needs for your business.

Novocall

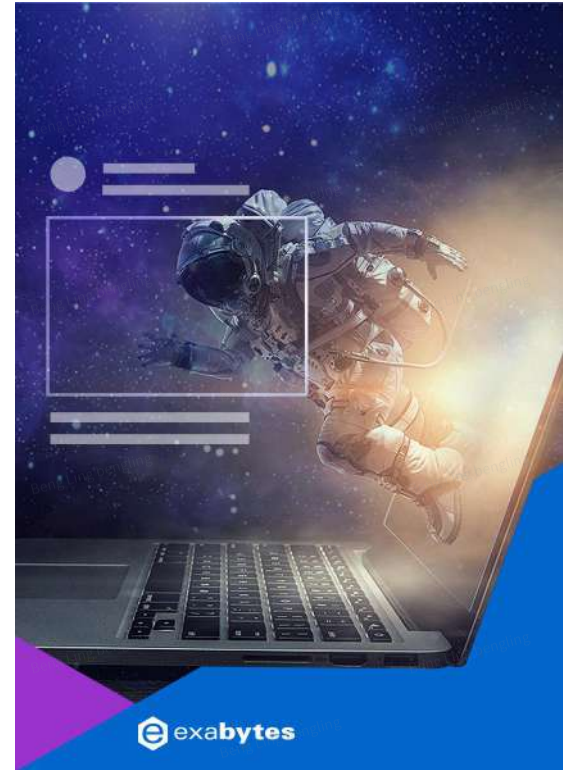
Convert your web traffic into sales calls by capturing and distributing qualified sales call leads for your inside sales and sales team through Novocall.

Novochat

A multi channel messaging platform that automate conversations on WhatsApp, broadcast chat messaging campaigns, and conduct multi-agent customer support all on one platform.

marketgoo

Optimise your website using marketgoo - the easiest SEO tool for website. Enjoy the advantage of discreetly keeping tabs on your competitors and a personalised SEO plan suggested for you.





Google Workspace

Seamlessly integrates all applications, like email, chat, voice, video call, document, storage, security tools, admin controls, with mobile-first design in mind.

Microsoft365

Create, connect and collaborate using Microsoft365, the all-in-one office application that'll keep you up-to-date, organised and connected.

Dropbox Sign

Adopt paperless workflow and get work done efficiently with legally binding eSignatures. HelloSign can speed up the implementations of agreements.

Acronis Cyber Protect

The most secure and efficient cloud backup solution. Protect your Windows PCs with Acronis Cloud Backup to ensure proper data backup.

Freshworks CRM, Helpdesk, Chatbot, ITSM

Adopt powerful tools to manage customer enquiries, convert leads to sales and improve service performance by being responsive at all times.

Dropbox

Bring your teams together to work productively and safely by securely sharing and syncing files. Have a peace of mind that your files will be backed up with revision history.



Solutions | Enhance productivity



Lark

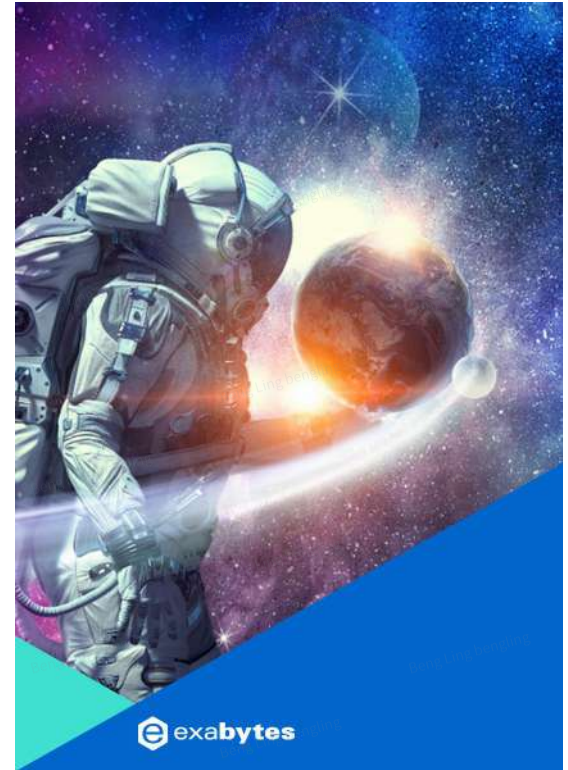
Lark is a new take on the office suite that is transforming workplace collaboration. With OKR, and automation workflow to increase efficiency.

Timesync

An appointment scheduler that helps you book more appointments with automated emails, WhatsApp, and text reminders.

HeyLink

HeyLink enables you to easily create & manage all your links in one place with your own domain and advanced customisation: Website, online store, videos or social posts



 exabytes



Products & Services for every stage

MANAGE

Your vision, our mission! Let our experts make it happen for you.

- **Digital Services**
- **Cloud**

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Cloud VPS

For a faster and smoother website experience, Exabytes' Cloud VPS sets up within minutes and is backed by 24x7 technical support.

Cloud Server

For maximised performance during heavy traffic, Exabytes' Cloud Server is blazing fast with SSD, highly customisable and has a bandwidth of 100Mbps.

Cloud Security

Ensure security and be protected against hackers, malware, and latest threats with Cloud Security. Boost your website performance and customer confidence.

Cloud Backup

Save your data from disasters and adopt an easy-to-use, quick disaster recovery server backup for your VPS and server.

Server Co-location

Secured environment for hosted client-owned hardware and access to network connectivity that enables reaching customers worldwide.





Alibaba.com

Reach millions of B2B buyers globally through Exabytes' Alibaba services. Double up profit and increase brand exposure worldwide

Managed Google Ads

Reach the right customers at the right time through Google Ads. Create long term brand awareness and let us help you reach your target market in a better way.

Managed FB Ads

Get more potential leads and increase sales with FB Ads. Let us help you leverage on the vast user base to create opportunities for your business.

Search Engine Optimisation

Rank #1 on Google and improve your website traffic. See your business improve in time when you rank higher than your competitors on Google search.

Managed Ecommerce

Let our experienced team help run your business online. Currently handling more than 500 brands globally, let us do the job and show you the results.

New Retail OMO

The "New Retail" for businesses to grow through several platforms, Online-Merge-Online disperses the reach of your business, and bring together revenue for you.

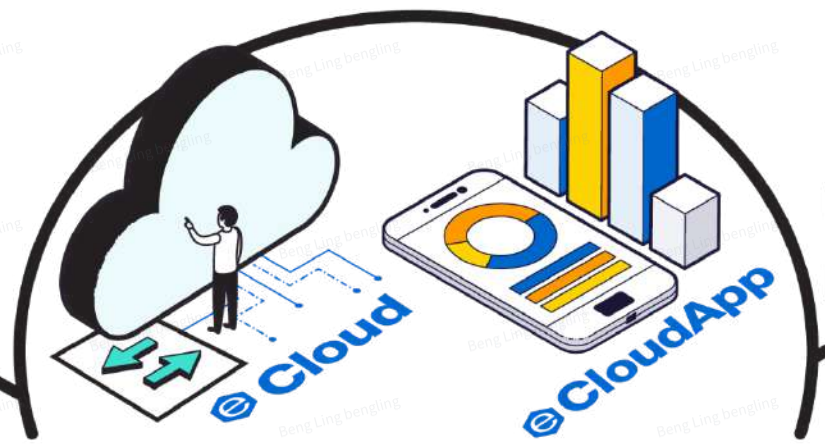




One-Stop Cloud Solutions & Cybersecurity Managed Services



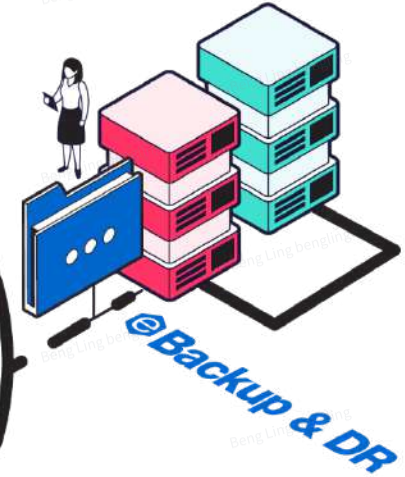
Zero Trust with 24x7 Monitoring enabling Highest Protection



Cloud Managed Services to achieve the Lowest TCO



Cloud Applications to Accelerate your Business Growth



Data & Applications Protection to ensure Business Continuity

Using Digital Technologies To Achieve Customer Success & Business Values

Cloud for Enterprise Business



Multi-Cloud Managed Services to achieve the Lowest TCO

Managed Public Cloud

Scalable virtual machines with comprehensive managed services and virtual data centres that are ready to provide compute, storage and network resources to run your workloads within minutes.

Managed Private Cloud

Cloud computing where IT services are provided over the dedicated use of compute, storage, security and network resources for a single organisation as a single exclusive tenant.

Managed Hybrid Cloud

A combination of public and private clouds providing the most flexible and cost effective cloud computing solutions and services.

Converged Billing to save costs and avoid WHT.

Cloud Migration

Defining, planning and migrating workloads from on premise infrastructure to cloud platforms in order to achieve agility and scalability based on pay as you grow business model.

Cloud Managed Services

24x7 cloud operations and support services including service desk ticketing systems and escalation process management based on predefined severity levels.

Cloud Platform Costs Optimisation

Professional services to analyse your cloud platform architecture, usage pattern and suggest cost reduction approach without impacting your business operations.





Contact Us

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Singapore 409015

Exabytes Malaysia (Branch)

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Persiaran Wawasan,
Pusat Bandar Puchong,
47100 Selangor Malaysia.

Exabytes Indonesia (Branch)

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Lantai 29, JL. HR Rasuna
Said X5 No. 13,
Jakarta Selatan, 12950